

**INFORMATION ITEM: PLANNING COMPLIANCE TEAM QUARTERLY REPORT ON ACTIVITY & PERFORMANCE – Qtr 2 (Jul – Sep 2015)**

<b>Description</b>	<b>No.</b>	<b>Comments</b>
Complaints Received	<b>150</b>	The number has risen by 8 from the last quarter
Complaints Resolved (cases closed as % of cases received)	<b>143</b>	The number has risen by 2 from the last quarter
Complaints on Hand/Pending	<b>170/126</b>	Cases on hand has risen by 16 since the last quarter and the number of cases pending has risen by 10
<b>Enforcement Notices Served</b>		
Type of Notice	No.	Comments
Stop Notice	1	15/00420/ENFBCN 270 Eastfield Road
Temporary Stop Notice	1	15/00420/ENFBCN 270 Eastfield Road
Change of Use Notice	1	15/00231/ENFCOU 10 St Pauls Road
Breach of Condition Enforcement Notice	1	15/00420/ENFBCN 270 Eastfield Road
<b>Total Notices Served</b>	<b>4</b>	

<b>Enforcement Notices Complied With</b>		
Stop Notice		
Operational Development Notice	1	13/00164/ENFOTH Stables Paradise Lane Northborough
Change of Use Notice	2	14/00506/ENFCOU 314 - 316 Lincoln Road Peterborough 13/00438/ENFACC Old Hall Farm French Drove Thorney
S215 Notice	1	14/00352/ENF215 249 Peterborough Road Stanground
Advert Removal Notice (22 days)	1	15/00020/ENFAD 83 - 89 Cromwell Road
<b>Total Notices Complied with</b>	<b>5</b>	

<b>Enforcement Notices Due to be Complied With in the Quarter</b>		
Site	Date Due	Comments
Stables, Paradise Lane, Northborough	04/07/2015	12/00297/ENFCOU Appeal dismissed but new date to comply 17.12.2015
Land To The Rear Of 1125 Bourges Boulevard, Millfield	21/08/2015	13/00496/ENFCOU Cllr Nadeem is working with the owners to achieve compliance
73 Cromwell Road, Millfield	10/09/2015	14/00492/ENFOTH Compliance date varied on request of the police now due when premises reoccupied
41 - 43 Padholme Road, Eastfield	10/07/2015	15/00005/ENFOTH 41 - 43 Padholme Road Eastfield. Purchased by new owners time to comply extended to 22.9.15 but not complied with consider legal action
<b>Total</b>	<b>4</b>	

<b>Other Notable Outcomes</b>		
<b>Court Action Agreed</b>		
14/00314/ENFOTH 221 and 221B Lincoln Road Peterborough PE1 2PL	1	Failure to comply with enforcement notice
<b>Prosecutions</b>		
Type of Notice	No.	Comments, including cost awards
None		

<b>Performance Measures</b>			
	Description	% / Time	Comments
	% of cases closed within 8 weeks if No Breach found.	70%	Target of 80%
	Average time (weeks) to resolve all cases closed last quarter.	12 weeks	
LPI	% of complaints acknowledged within 3 working days.	96%	Target of 80%
LPI	% of site inspections carried out within 7 days of acknowledgement.	98 %	Target of 80%

<b>Cumulative Compliance Performance</b>			
Description	Target	This quarter	Yearly average
Enforcement cases closed within 8 weeks if no breach found.	80% within 8 weeks	70%	73.%
Acknowledgement of enforcement complaints.	80% within 3 working days	96%	98%
Enforcement site visits carried out within 7 days of acknowledgement.	80% within 7 days	98%	97%